# \*\*Bentleyville Service Department Snow and Ice Removal Policy\*\*

## Objective:

The Bentleyville Service Department strives to clear snow and ice from roadways and village properties during winter storms in the safest, most cost-effective, and efficient manner possible, utilizing the resources available to ensure the highest level of safety for both motorists and pedestrians.

## **Snow Removal Priority:**

Main roads and secondary roads with steep grades are addressed first. Once these priority streets are deemed safe, plowing and salting of all other secondary and side streets commence. During heavy, continuous snowstorms, the department enters a conservation mode, plowing all roads but applying salt only at critical points like curves, hills, and intersections.

## **Deployment of Plowing Equipment:**

Standard After Hours Snowfall: Between 4:00 AM to 7:00 AM and 3:00 PM to 11:00 PM, one truck is deployed for snow removal. Adjustments for additional trucks are made as necessary.

Severe Conditions: Plow operators can request additional assistance if conditions deteriorate.

Restricted Night Operations: From 11:00 PM to 4:00 AM, snow and ice control operations are minimized due to reduced traffic. Operations like salting and plowing resume during these hours only under conditions of severe icing or when snowfall exceeds 1 inch per hour with a total accumulation of 4 inches or more.

### Salt Usage in Extreme Cold:

At temperatures below 20 degrees, salt application on side streets is minimized due to its reduced effectiveness.

### Homeowners & Contractors:

Please refrain from depositing snow from driveways and sidewalks onto roadways. This practice, whether from plowing, shoveling, or snow blowing, creates hazardous obstacles for motorists and plow trucks. Violators may be subject to citations.

#### **Curbside Trash Can Placement:**

Position trash cans at the side of your driveway. Do not place them in the roadway where they pose a hazard to drivers and snowplows.

### Mailbox Damage:

Direct Contact: Mailboxes damaged directly by Service Department plow vehicles or blades during snow removal operations will be replaced with a standard USPS mailbox.

Snow or Slush Throw: Homeowners are responsible for repairing or replacing mailboxes damaged by thrown snow or slush; the Village does not cover these costs.