

*“For any customer that may have opted-out of the aggregation, and now wishes to enroll, these customers should contact the **NOPEC Customer Care Center at 1-855-667-3201 (which operates 24/7)**. The customer will need to let the agent assisting them know that they previously opted-out of the program and now wish to reverse that request and enroll. **Where possible, we will attempt to enroll the customer beginning with their June usage/July invoice** but considering that the majority of enrollments have already been sent, there is the possibility that it may take **1-2 billing periods for the enrollments** to take effect depending on when the enrollment is sent and when the utility accepts it and for what turn-on date that acceptance is for.”*

